

# ALPHABETICAL LISTING OF LONG-TERM CARE PROVIDERS WITH COMPLAINTS (Complaint Log)

From 10/01/2005 To 12/31/2006

Northern Virginia Long Term Care Ombudsman Program  
12011 Government Center Pkwy, Suite 708, Fairfax, VA. 22035-1104  
Intake line: (703) 324-5861

*M = Mediation*

*S = Systemic (facility-wide issues)*

## ***Amerisist , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	B.9 Access by or to Ombudsman/visitors	Verified	Resolved
	J.70 Fluid availability/hydration	Verified	Resolved
	K.77 Air/environment: temperature and quality (heating, cooling, ventilation, water), noise	Verified	Resolved
	K.78 Cleanliness, pests, general housekeeping	Verified	Resolved
	K.83 Odors	Verified	Resolved
	M.97 Shortage of staff	Verified	Resolved

## ***Annaburg Manor , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1-M	L.95 Communication with Family	Not Verified	Resolved
Case 2	C.19 Discharge/eviction - planning, notice, procedure	Verified	Not Resolved

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## ***Arden Courts, ManorCare Health Services , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	D.26 Dignity, respect - staff attitudes	Verified	Not Resolved
	F.45 Personal hygiene (includes oral hygiene)	Verified	Not Resolved
	K.78 Cleanliness, pests	Verified	Not Resolved
	L.88 Administrator(s) unresponsive, unavailable	Verified	Not Resolved

## ***Belvoir Woods Health Care Center at the Fairfax , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	B.10 Access to facility survey	Verified	Resolved
	B.13 Information regarding rights, benefits, services	Verified	Resolved

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## ***Brighton Gardens of Arlington , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	C.19 Discharge/eviction - planning, notice, procedure, implementation, including abandonment	Verified	Resolved

## ***Burke HealthCare Center , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	A.5 Gross neglect	Not Verified	Resolved
	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved
	F.47 Pressure sores	Verified	Not Resolved
	M.98 Staff training, lack of screening	Verified	Resolved
Case 2	D.28 Exercise right to refuse care/treatment	Not Verified	Resolved

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## ***Cardinal Nursing and Rehabilitation Center at The Virginian, The , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	A.1 Abuse, physical (including corporal punishment)	Verified	Resolved
Case 2	F.48 Symptoms unattended, no notice to others of change in condition	Not Verified	Resolved
	F.52 Facility required unnecessary private sitter	Not Verified	Resolved

## ***Crystal Gardens , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	D.27 Exercise preference/choice and/or civil/religious rights, individual's right to smoke	Verified	Resolved
	I.64S Activities - choice and appropriateness	Verified	Resolved

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## ***David Lane , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	I.64 Activities - choice and appropriateness	Verified	Not Resolved
	K.79 Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Not Resolved
	K.83 Odors	Verified	Not Resolved

## ***Dawes House , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	I.64 Activities - choice and appropriateness	Verified	Not Resolved
	K.79 Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Partially Resolved

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## ***Fairfax Nursing Center, Inc. , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	K.78 Cleanliness, pests, general housekeeping	Verified	Resolved
	K.79 Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Resolved

## ***Greenspring Village, Inc. , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	E.36 Billing charges - notice, approval, questionable, accounting wrong or denied	Not Verified	Not Resolved

## ***Heatherwood Retirement Community , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	C.16 Admission contract and/or procedure	Verified	Not Resolved
	D.33 Response to complaints	Verified	Not Resolved

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## ***Home ElderCare , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	A.5 Gross neglect	Verified	Resolved
	C.16 Admission contract and/or procedure	Verified	Resolved
	E.36 Billing charges - notice, approval, questionable, accounting wrong or denied	Verified	Resolved
	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved
	F.44 Medications - administration, organization	Verified	Resolved
	L.87 Abuse investigation/reporting	Verified	Resolved
	L.90 Inadequate record-keeping	Verified	Resolved

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## ***Iliff Nursing and Rehabilitation Center , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	F.44 Medications - administration, organization	Verified	Resolved
	F.45 Personal hygiene (includes oral hygiene)	Verified	Resolved
	K.78 Cleanliness, pests	Verified	Resolved
	K.79 Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Resolved
	M.98 Staff training, lack of screening	Verified	Resolved
Case 2	B.9S Access by or to Ombudsman/visitors	Verified	Resolved
	F.41 Call lights, response to requests for assistance	Verified	Resolved
	F.45 Personal hygiene (includes nail care & oral hygiene) & adequacy of dressing & grooming	Verified	Resolved
	I.64 Activities - choice and appropriateness	Not Verified	Resolved
	J.71 Food service - quantity, quality, variation, choice,condiments, utensils, menu	Verified	Resolved
	K.78S Cleanliness, pests, general housekeeping	Verified	Resolved
	K.83 Odors	Verified	Resolved



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## ***INOVA - Cameron Glen Care Center at Fairfax , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	A.5 Gross neglect	Not Verified	Resolved
	F.40 Accidental or injury of unknown origin; falls; improper handling	Verified	Resolved

## ***INOVA Commonwealth Care Center , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	D.32 Privacy in treatment, confidentiality	Verified	Resolved
	K.78 Cleanliness, pests	Verified	Resolved
	K.79 Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Resolved
Case 2	E.38 Personal property lost, stolen, used by others, destroyed	Verified	Resolved
	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved

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## ***Jefferson, The , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	C.19 Discharge/eviction - planning, notice, procedure	Not Verified	Not Resolved
	H.61 Physical restraint - assessment, use, monitoring	Not Verified	Not Resolved

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## ***Johnson Center at Falcon's Landing , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	C.22 Room assignment/room change	Not Verified	Resolved
	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved
	F.48 Symptoms unattended, no notice to others of change in condition	Verified	Resolved
	J.76 Improper Weighing	Verified	Resolved
	L.90 Inadequate record-keeping	Verified	Resolved
Case 2	B.8 Access to own records	Verified	Resolved
	C.16 Admission contract and/or procedure	Verified	Resolved
	E.36 Billing charges - notice, approval, questionable, accounting wrong or denied	Verified	Partially Resolved
Case 3	F.44 Medications - administration, organization	Not Verified	Withdrawn
	J.75 Weight loss due to inadequate nutrition	Not Verified	Withdrawn
	M.96 Communication, language barrier	Not Verified	Withdrawn

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## ***Leewood Healthcare Center , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	F.45 Personal hygiene (includes oral hygiene)	Not Verified	Resolved
	F.50 Tubes - neglect of catheter, gastric, NG tube (use D.28 for inappropriate/forced use	Not Verified	Resolved
	M.101 Supervision	Not Verified	Resolved
Case 2	C.19 Discharge/eviction - planning, notice, procedure	Verified	Resolved
Case 3	F.45 Personal hygiene (includes oral hygiene)	Verified	Partially Resolved

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## ***ManorCare Health Services - Alexandria , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	F.44 Medications - administration, organization	Verified	Resolved
	F.47 Pressure sores	Not Verified	Resolved
Case 2	C.18 Bed hold - written notice, refusal to readmit	Verified	Resolved
Case 3	D.26 Dignity, respect - staff attitudes	Verified	Resolved
	D.32 Privacy in treatment, confidentiality	Verified	Resolved
	F.41 Call lights, response to requests for assistance	Verified	Resolved
	F.48 Symptoms unattended, including pain, pain not managed, no notice to others of change in condition	Verified	Resolved
	K.79 Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Resolved
	K.83S Odors	Verified	Resolved

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## ***ManorCare Health Services - Arlington , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	E.38 Personal property lost, stolen, used by others, destroyed	Verified	Partially Resolved

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## ***ManorCare Health Services - Fair Oaks , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	A.1 Abuse, physical (including corporal punishment)	Verified	Resolved
Case 2	F.50 Tubes - neglect of catheter, gastric, NG tube (use D.28 for inappropriate/forced use)	Verified	Partially Resolved
Case 3	A.5 Gross neglect	Verified	Resolved
Case 4	F.40 Accidental or injury of unknown origin; falls; improper handling	Verified	Resolved
	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved
	F.44 Medications - administration, organization	Not Verified	Resolved
	L.90 Inadequate record-keeping	Verified	Resolved
Case 5	F.44 Medications - administration, organization	Verified	Resolved
Case 6	F.40 Accidental or injury of unknown origin; falls; improper handling	Verified	Resolved
	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved

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Case 6	F.44	Medications - administration, organization	Verified	Resolved
Case 7	A.5	Gross neglect	Not Verified	Resolved

## ***Mount Vernon Nursing Center , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	C.19 Discharge/eviction - planning, notice, procedure	Not Verified	Resolved
	E.36 Billing charges - notice, approval, questionable, accounting wrong or denied	Verified	Partially Resolved
Case 2	B.10 Access to facility survey/staffing reports/license	Verified	Resolved
	B.13 Information regarding rights, benefits, services, the resident's right to complain	Verified	Resolved
	F.45 Personal hygiene (includes nail care & oral hygiene) & adequacy of dressing & grooming	Verified	Resolved



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## ***Potomac Center, Genesis ElderCare Network , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	F.40 Accidental or injury of unknown origin; falls; improper handling	Not Verified	Withdrawn
	F.48 Symptoms unattended, no notice to others of change in condition	Not Verified	Withdrawn
Case 2	B.8 Access to own records	Not Verified	Resolved
	E.38 Personal property lost, stolen, used by others, destroyed	Not Verified	Resolved
	F.45 Personal hygiene (includes oral hygiene)	Not Verified	Resolved
	F.47 Pressure sores	Not Verified	Resolved
	F.49 Toileting, incontinent care	Not Verified	Resolved
	G.53 Assistive devices or equipment	Not Verified	Resolved
Case 3	A.5 Gross neglect	Verified	Resolved
	F.47 Pressure sores, not turned	Verified	Resolved
	M.100 Staff unresponsive, unavailable	Verified	Resolved

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## ***Potomac Homes Assisted Living , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	I.64S Activities - choice and appropriateness	Verified	Resolved

## ***Potomac Homes , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	I.64S Activities - choice and appropriateness	Verified	Resolved

## ***Professional Health Care , Home Health Agency***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	G.58 Therapies, outside	Verified	Resolved

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## ***Renaissance Gardens , Nursing Facility***

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Case 1	A.5 Gross neglect	Not Verified	Resolved
	F.40 Accidental or injury of unknown origin; falls; improper handling	Verified	Resolved
	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved
Case 2	F.51 Wandering, failure to accommodate/monitor	Verified	Resolved

## ***Ruxton Health of Alexandria (Formerly I.H.S.) , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	C.19 Discharge/eviction - planning, notice, procedure	Verified	Resolved
Case 2	K.79 Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Resolved

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## ***Ruxton Health of Woodbridge , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	B.11 Information regarding advance directive(s)	Not Verified	Resolved

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## ***Sleepy Hollow Manor Nursing Home , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	G.57 Range of motion/ambulation/exercise	Not Verified	Resolved
Case 2	D.26S Dignity, respect - staff attitudes	Verified	Resolved
	K.83S Odors	Verified	Resolved
	M.100 Staff unresponsive, unavailable	Verified	Resolved
	M.101 Supervision	Verified	Resolved
Case 3	A.5 Gross neglect	Not Verified	Resolved
	F.45 Personal hygiene (includes oral hygiene)	Not Verified	Resolved
	F.47 Pressure sores	Not Verified	Resolved
	J.70 Fluid availability/hydration	Not Verified	Resolved
	J.75 Weight loss due to inadequate nutrition	Not Verified	Resolved

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## ***Stevenson Place , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	C.19 Discharge/eviction - planning, notice, procedure, implementation, including abandonment	Not Verified	Withdrawn
	H.62 Psychoactive drugs - assessment, use, evaluation	Not Verified	Withdrawn

## ***Sunrise Assisted Living of Arlington , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	I.64S Activities - choice and appropriateness	Verified	Resolved
	K.78S Cleanliness, pests	Verified	Resolved
	K.79S Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Resolved
	K.79S Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Resolved

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## ***Sunrise at Bluemont Park , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	C.22 Room assignment/room change	Verified	Resolved
	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved
	L.90 Inadequate record-keeping	Verified	Resolved
Case 2	B.12 Information regarding medical condition, treatment and any changes	Not Verified	Resolved
	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved
	H.62 Psychoactive drugs - assessment, use, evaluation	Not Verified	Resolved
	M.97 Shortage of staff	Not Verified	Resolved
Case 3	C.18 Bed hold - written notice, refusal to readmit	Verified	Resolved
Case 4	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved
	M.100 Staff unresponsive, unavailable	Not Verified	Resolved
Case 5	D.26 Dignity, respect - staff attitudes	Verified	Partially Resolved

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Case 5	D.27	Exercise choice and/or civil rights (includes right to smoke)	Verified	Resolved
	F.42	Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved
	M.101	Supervision	Verified	Partially Resolved

## ***Sunrise at McLean , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	J.71 Menu - quantity, quality, variation, choice,condiments, utensils	Verified	Partially Resolved

## ***Sunrise at Mount Vernon , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	B.10S Access to facility survey/staffing reports/license	Verified	Resolved
	I.64S Activities - choice and appropriateness	Verified	Resolved
	K.79 Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Resolved



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## ***Sunrise at Reston Town Center , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	C.22 Room assignment/room change	Not Verified	Resolved
	C.23 Communication Regarding Room Assignment	Verified	Resolved
Case 2	B.12 Information regarding medical condition, treatment and any changes	Verified	Resolved
	C.22 Room assignment/room change	Verified	Partially Resolved
	E.38 Personal property lost, stolen, used by others, destroyed	Verified	Partially Resolved
	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved
	F.46 Physician services, including podiatrist	Not Verified	Resolved
	L.90 Inadequate record-keeping	Verified	Resolved

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## ***Sunrise of Alexandria , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	E.36 Billing charges - notice, approval, questionable, accounting wrong or denied	Verified	Resolved
Case 2	A.6 Resident-to-resident physical or sexual abuse	Verified	Resolved
	L.87 Abuse investigation/reporting, failure to report	Verified	Resolved

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## ***Sunrise of Gunston , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	B.13 Information regarding rights, benefits, services, the resident's right to complain	Verified	Not Resolved
	F.45 Personal hygiene (includes nail care & oral hygiene) & adequacy of dressing & grooming	Verified	Not Resolved
	I.64S Activities - choice and appropriateness	Verified	Not Resolved
	K.78S Cleanliness, pests, general housekeeping	Verified	Not Resolved
	K.79 Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Not Resolved
	K.83 Odors	Verified	Not Resolved

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## ***Sunrise of Springfield , Assisted Living Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	J.76 Food storage	Verified	Resolved
	K.78 Cleanliness, pests	Verified	Resolved
	K.79 Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Resolved
Case 2	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Not Verified	Resolved
	I.64 Activities - choice and appropriateness	Not Verified	Resolved
	K.78 Cleanliness, pests	Verified	Resolved
	K.79 Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Verified	Resolved
	M.100 Staff unresponsive, unavailable	Not Verified	Resolved
Case 3	E.36 Billing charges - notice, approval, questionable, accounting wrong or denied	Verified	Resolved
Case 4	D.26 Dignity, respect - staff attitudes	Verified	Resolved
	D.32 Privacy in treatment, confidentiality	Verified	Resolved

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Case 4	F.42	Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved
	F.42	Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Not Verified	Resolved
	F.52	Labs ordered not obtained	Verified	Resolved
	F.52	Agreed plan for 2 hour checks not followed	Verified	Resolved
	J.76	Agreement that meals served in room	Not Verified	Resolved
Case 5	B.12	Information regarding medical condition, treatment and any changes	Verified	Resolved
	F.44	Medications - administration, organization	Not Verified	Resolved
	L.88	Administrator(s) unresponsive, unavailable	Not Verified	Resolved

## *Virginian, The , Assisted Living Facility*

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	K.79 Equipment/building-disrepair, hazard, poor lighting, fire safety, no handicapped access, not secure	Not Verified	Resolved

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## ***Washington House, The , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	C.17 Appeal process - absent, not followed	Verified	Partially Resolved
	C.19 Discharge/eviction - planning, notice, procedure	Verified	Partially Resolved
Case 2	F.42 Care plan/resident assessment-inadequate, lack of patient/family involvement, failure to follow plan	Verified	Resolved
	F.46 Physician services, including podiatrist	Not Verified	Resolved
	F.47 Pressure sores	Verified	Resolved
	L.90 Inadequate record-keeping	Verified	Resolved
Case 3	A.5 Gross neglect	Verified	Resolved
	F.40 Accidental or injury of unknown origin; falls; improper handling	Verified	Resolved
	F.42 Care plan/resident assessment-inadequate, failure to follow plan or physician orders	Verified	Resolved
	F.47 Pressure sores	Verified	Resolved
	F.48 Symptoms unattended, including pain, pain not managed, no notice to others of change in condition	Verified	Resolved
	J.70 Fluid availability/hydration	Verified	Resolved
	L.87 Abuse investigation/reporting, failure to report	Verified	Resolved

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## ***Woodbine Rehabilitation and Healthcare Center , Nursing Facility***

<u>File Number</u>	<u>Category</u>	<u>Verification</u>	<u>Disposition</u>
Case 1	A.5 Gross neglect	Not Verified	Resolved
	G.53 Assistive devices or equipment	Not Verified	Resolved
	J.74 Therapeutic diet	Verified	Resolved
Case 2	A.5 Gross neglect	Not Verified	Resolved
	M.96 Communication, language barrier	Verified	Resolved
Case 3	A.1 Abuse, physical (including corporal punishment)	Not Verified	Resolved
Case 4	A.5 Gross neglect	Not Verified	Resolved
Case 5	I.64S Activities - choice and appropriateness	Verified	Resolved
	J.71S Food service - quantity, quality, variation, choice,condiments, utensils, menu	Verified	Resolved
	K.78S Cleanliness, pests, general housekeeping	Verified	Resolved
	K.83S Odors	Verified	Resolved
	K.84S Space for activities, dining	Verified	Resolved